# **EELQMS - Quality Management System**

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ACEA European Oil Sequences cover light duty passenger cars & heavy-duty trucks. The ACEA Oil Sequences are updated regularly.

All lubricant marketers are responsible for all aspects of product liability when making ACEA claims.

ATIEL Compliance Policy encourages greater compliance across the industry through continuous monitoring of lubricant quality in the market and exchange of information and technical data that supports education of lubricant marketers.

ATIEL quality surveys have become an ongoing activity and a core part of ATIEL's Quality Management Committee's initiatives.

The present Newsletter highlights findings from the quality surveys and is aimed at preventing failures cases in the future.



# **CASE STUDY**

#### Problem

I am a signatory to EELQMS which obliges me to conduct regular audits by internal auditors. I do not know what in detail my auditors should check to make sure that the scope of the audit is accurate and as detailed as that of other EELQMS signatory companies.

### **Explanation**

Section 5 of the "EELQMS - A guide to the European Engine Lubricants Quality Management System" (available at https://www.eelqms.eu/) as well as Pkt. 10.2 of ATIEL CoP requires companies intending to market, develop or manufacture engine lubricants for which compliance with ACEA Oil Sequences will be claimed, to keep records that enable independent assessment of their relevant processes by internal and/or external auditors however so far there was no detailed and standardised checklist available.

To support EELQMS signatories ATIEL's QMS committee with collaboration of SAIL has recently designed freely available standardized tools for EELQMS auditors.

## What should I do if I observe that case within my company?

Inform your Internal auditors that a standardized tool for EELQMS auditors has been developed and is currently available on the SAIL website.

During next EELQMS audit, Your auditors should check documentations and company records according to 12 points included in the prepared Auditor Checklist and Flowchart.

#### You can contact:

EELQMS Eleonora Piccinni E-mail: <u>info@eelqms.eu</u> EELQMS website: <u>www.eelqms.eu</u>

