#### **WELCOME**

Understanding and complying with European engine lubricant quality standards

3.30 - 4.00pm Fuels & Lubes Asia Conference 9 March 2017





#### Speaker introduction



#### **Carl Stow**

- PCMO Technology Manager, Shell Lubricants
- 25 years' experience in automotive and lubricants industries
- Based at Shanghai Technology Centre, China
- Former chairman of ATIEL Industry Liaison committee



#### Today's session - what we will cover

- Introduction to ATIEL
- The importance of quality standards and meeting the requirements of the ACEA Oil Sequences
- The European Engine Lubricants Quality Management System (EELQMS)
- The ATIEL Code of Practice for engine lubricant development
- Monitoring quality compliance in the market
- Making valid ACEA performance claims



## **ABOUT ATIEL**



#### Introduction to ATIEL

- The technical association of the European lubricants industry.
- Industry body that represents European lubricant manufacturers and marketers.
- Provides expert advice to regulators, industry partners and end-consumers.
- Seeks to enhance the reputation of the lubricants industry by promoting superior standards of lubricant technology and performance.







#### **ATIEL** members















































#### **ATIEL** activities

Contributes to development of best practices and standards that promote superior quality products in the market:

- Through its Code of Practice sets clear and consistent technical guidelines for lubricant development that addresses the needs of OEMs and consumers.
- Monitors current and future technical trends and regulatory programmes
- Acts as a focal point for technical issues relating to the performance and environmental demands of engine oils.
- Carries out quality surveys to assess levels of quality compliance in the marketplace.







# QUALITY



#### Importance of quality standards

- OEMs need to know that appropriate <u>quality</u> engine lubricants will be available in <u>all</u> their markets.
- Trade/workshops need assurance that inadequate lubricant performance will not lead to warranty claims.
- Consumers need confidence in quality of the products being used in their vehicles.







#### Quality and performance claims

- Recognise this?
- Why is it important?
- How do you know that your products meet the ACEA requirements?
- As a lubricant marketer you are responsible for all aspects of product liability!





# **ACEA SEQUENCES**



#### **About ACEA**

- ACEA (European Automobile Manufacturers Association) represents the interests of major European car, truck and bus manufacturers.
- Sets performance specifications for engine lubricants through its European Oil Sequences.
- ACEA performance specifications increasingly adopted outside Europe, including here in Asia.





























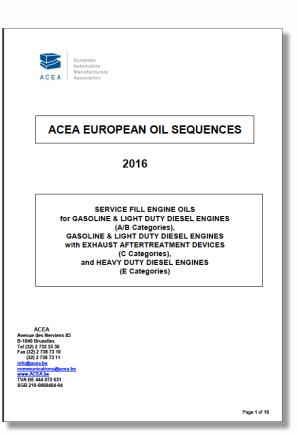






#### **ACEA Oil Sequences**

- ACEA European Oil Sequences cover light duty passenger cars & heavy duty trucks.
- The ACEA Oil Sequences are updated regularly to address:
  - Changes in European legislation
  - Changes in engine technology
  - Changes in fuel composition
- The current issue of the Oil Sequences is ACEA 2016, released 1 December 2016.





#### **ACEA 2016 drivers**

- Increasing use of direct injection engines
  - ➤ Higher temperatures, more fuel dilution
- Increasing use of bio fuels
  - Oxidation and engine cleanliness issues
- Push for fuel efficiency/fuel economy
  - ➤ Higher M111 FE test targets
  - ➤ Allowance for 0W-20/5W-20 viscosity grades with C5
- New seal materials
  - Updated elastomer materials to address EU's REACH regulation



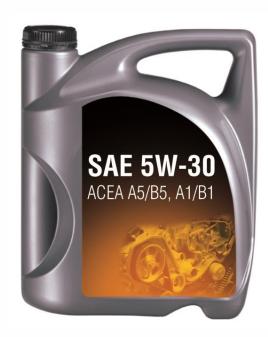






#### **ACEA** performance claims

- Lubricant marketers are responsible for all aspects of product liability!
- Lubricant marketers claiming ACEA performance can include claims for specific engine categories on their product labelling.
- For these claims to be valid ACEA <u>requires</u> these engine lubricants to be developed in accordance with the European Engine Lubricant Quality Management System (EELQMS).





# THE EELQMS

(European Engine Lubricants Quality Management System)



#### About the EELQMS

- Voluntary quality management system for automotive engine lubricants.
- Developed by industry stakeholders to promote development of improved, fit-for-purpose engine lubricants that meet increasing technical requirements.
- Designed to assist lubricant marketers in assuring the quality of their lubricants and the performance claims being made for them in the marketplace.



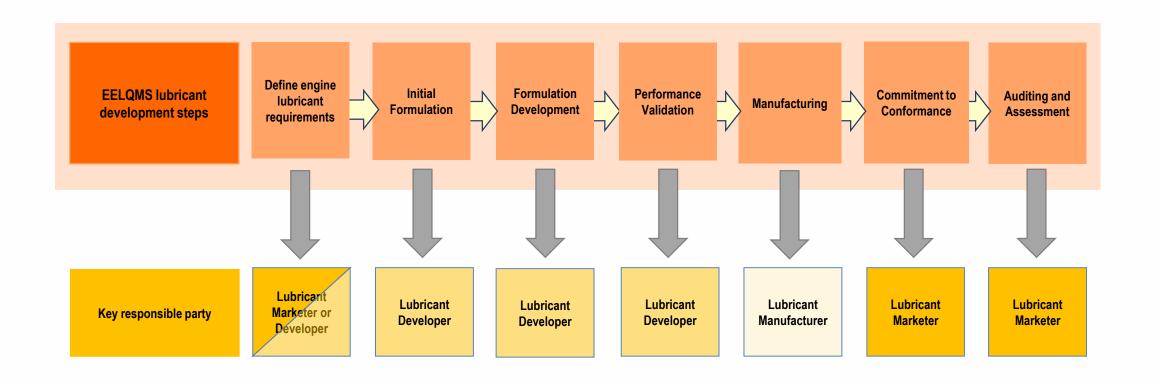


#### **EELQMS** stakeholders and inputs





#### Description of EELQMS development programme





#### **Promoting EELQMS**

- New identity with logo and branding.
- New separate document clearly setting out the guidelines for compliance with EELQMS.
- New dedicated website (under construction): www.eelqms.eu
- Logo can be used in marketing material under license, but only by signatories of EELQMS.









#### Marketing ACEA performance claims

Compliance with the EELQMS includes signing a Lubricant Marketers' Letter of Conformance:

- Required for ACEA performance claims
- Confirms compliance with EELQMS
- Signed Letters held by ATIEL (EELQMS administrator)
- List of signatories on ATIEL website
- Renewed every two years
- Membership of ATIEL not required to be a signatory
- Letter of Conformance template available from ATIEL website: www.atiel.org





### ATIEL CODE OF PRACTICE



#### **ATIEL Code of Practice**

- Key component of the EELQMS.
- Provides formulation guidelines that represent accepted industry best practices.
- Offers a common approach and standards for the whole industry to follow.
- Enables lubricant companies to comply with EELQMS and the ACEA Oil Sequences.





#### ATIEL Code of Practice - how does it help?

- Facilitates efficient lubricant development by:
  - providing a documented, structured approach
  - eliminating unnecessary or duplicate testing
  - reducing product development time
  - making more effective use of resources
- Provides standard guidelines and auditable quality management systems to ensure consistent quality of lubricants.
- Ensures availability of appropriate lubricants worldwide (different base stocks, viscosity grades) through controlled formulation flexibility.



#### **ACEA Oil Sequences v Code of Practice**

The ATIEL Code of Practice is updated regularly and in line with each evolution of the ACEA Oil Sequences.

ACEA Oil Sequence issue	ATIEL Code of Practice issue
2008	Issue 16
2010	Issue 17
2012	Issue 19
2016	Issue 20

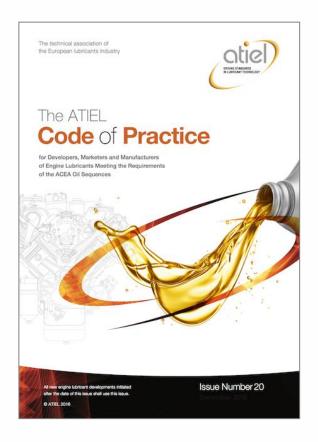
<sup>\*</sup>Issue 18 was an editorial update with no change to technical requirements.



#### **ATIEL Code of Practice Issue 20**

#### What's new or different?

- New technical content:
  - Revised and updated to bring into line with ACEA 2016 Oil Sequences
- New structure and format:
  - More user-friendly format
  - Removal of EELQMS (now a standalone system)
  - Closer alignment with ATC Code of Practice
  - Clearer auditing requirements



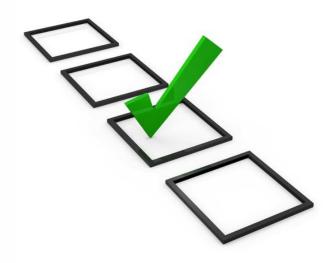


### MONITORING QUALITY IN THE MARKET



#### **ATIEL Quality Surveys**

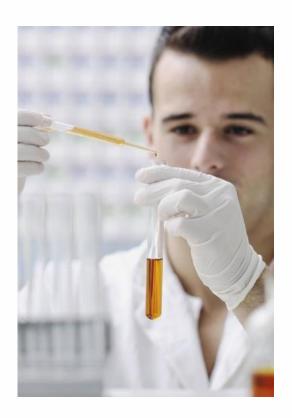
- Enhance the overall robustness of quality management.
- One of the most effective ways to measure levels of compliance with EELQMS.
- Has become an ongoing activity and a core part of ATIEL's Quality Management Committee's initiatives.
- Conducted on behalf of ATIEL by independent body.





#### Quality survey methodology

- All samples sourced independently, coded and 'blind' tested.
- Tested against most appropriate ACEA European Oil Sequences and parameters including:
  - Viscosity (high and low temp)
  - Noack volatility
  - SAPS (Sulphated Ash, Phosphorous & Sulphur)
  - TBN (Total Base Number)
- Testing and statistical analysis conducted by independent expert laboratory.
- Individual results shared only with respective marketer and appropriate follow-up actions taken.





#### 2013 survey

- 200 samples from across Europe
- All ATIEL members represented
- Covered range of common viscosity grades

#### 2015 survey

- Broader range of products and extended beyond ATIEL membership
- Covered marketers that are signatories to the EELQMS Letter of Conformance
- Results becoming more meaningful over time as more data gathered
- Highlighted a number of different types of invalid claims in the market



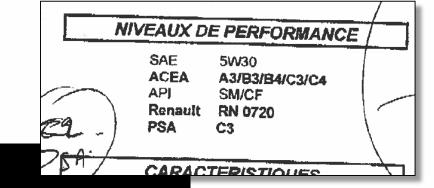


# INCOMPATIBLE OR INVALID PERFORMANCE CLAIMS



#### Invalid performance claims found in the market

- Technically impossible or highly improbable claims found in the market.
- Most likely due to lack of technical knowledge or poor understanding of the ACEA Sequences.
- Confusion over requirements of different releases of ACEA Sequences (ie 2010/2012/2016).



Performance Levels

API: SL/CH4

ACEA: A1/B1/A3-B3/B4/E5

VW 501.00/505.00 MB 228.3; 229.5

ACEA	C2/C3, A3/B3/B4
ACEA (Meets Engine Test Requirements)	A5/B5
API (Meets Engine Test Requirements)	SL/SM



#### Types of invalid performance claims

- Incompatible combined category (ie two or more) claims:
  - Technically impossible due to conflicting demands of two or more Categories (top right).
  - Highly unlikely due to minimal overlap in properties required for that combination.
- Partial or incomplete claims eg:
  - 'C2 (without fuel economy)' is not valid against the ACEA C2 Category (bottom right).
  - 'C2 (without fuel economy)/C3' is not a valid combined claim.
- Incorrect labelling
  - ACEA 'approved', 'certified' or recommended' are not valid.
  - ACEA also states that the year is not to be included.
- Obsolete category claims
  - Claims for obsolete categories such as ACEA E2 are valid as long as the claim is from the most recent ACEA issue when category was valid (ie ACEA 2007).
  - See Industry info section of www.atiel.org for more information.







#### **ATIEL** follow-up activities

- Provide clear guidance and training on technical aspects of lubricant development.
- Provide more information and training on making valid and compliant performance claims.
- Clarify and communicate impact and requirements of new editions of the ACEA Oil Sequences.
- Develop policing policy to address products not meeting claimed specifications.
- Make quality surveys continuous ongoing activity with samples taken and tested every month from across Europe.
- Provide feedback to individual marketers to prevent non-conforming products reaching the market.



#### **Summary**

- Quality is important if you want to meet the requirements of the ACEA European Oil Sequences and make valid performance claims.
- The European Engine Lubricants Quality Management System (EELQMS) is the only quality system for meeting ACEA requirements.
- The ATIEL Code of Practice guidelines support and assist lubricant companies with development programmes that comply with EELQMS.
- ATIEL monitors quality compliance in the market and takes appropriate follow-up action where necessary.
- ATIEL provides information and advice to enable lubricant companies to comply with EELQMS through trainings sessions, webinars, presentations and on its website.



### Any questions?





#### Thank you!

For more information visit:

www.atiel.org www.eelqms.eu

Contact us at: info@atiel.eu